

Improve Clinical Services

- Expand Fraser Health Authority funding to add permanent contract funding for intake counsellor, two community-based prevention workers
- Pattern policies and procedures on COA program standards
- Expect that clinicians pursue professional development opportunities
- Work closely with Katzie Nation to develop shared programming
- Encourage individual creativity and innovation reflecting interests and new learning



Contract Management

- Strengthen working relationships with FHA and BCH contract managers to ensure regular contract reviews, regular communications, and mutual understanding of shared goals
- Annual contract negotiation cycle building on mutual understanding of the work to be performed under the various contracts
- Maintain contract compliance standards for BCH under Partnerhub and FHA through Complyworks



Advocacy

- All advocacy activities conducted with the recognition of CRA Charities Directorates' prohibitions on non-profit Societies' advocacy work may contravene CRA expectations
- Participate in community forums to articulate Alouette Addictions' positions on additions and addictions services; housing and homelessness
- Encourage local and regional media connections
- Ensure that everyone speaking publicly on behalf of Alouette Addictions articulates the Society's mission and values
- Public speaking training



Affordable Housing Initiatives

- The basic premise of the Society is that there is insufficient supportive housing in Maple Ridge and that theme will be followed in all public communications
- The Society recognizes that there are kindred organizations in Maple Ridge that share the same housing objectives and are potential community partners
- The basis for all interventions with people served by the Society is secure, safe and affordable housing



Research Partnerships

- Explore opportunities with British Columbia's universities and research organizations to participate in research into addictions and homelessness with the goal of better understanding the human condition and continuous quality improvement of the Society's services
- Sponsor research into addictions and homelessness causes and remedies



Alouette is a Centre of Excellence

- The Society's work with addictions and homelessness attracts interest from organizations and individuals who want to work here or conduct research or in some way, contributing their expertise and enthusiasm to the Society's work
- The Society welcomes people and organizations with ideas about expanding and improving its services
- The Society encourages partnerships with kindred groups that share its values and mission



Innovation

- All activities are based on research, current information about client populations
- Alouette actively promotes curiousity and creativity in fashioning programs and services
- Innovations will always be directed toward improving or enhancing client service

